



Rivian Delivery Inspection Checklist

Please consider using our referral code “KEN1703245” when ordering your Rivian vehicle. It helps support us and you will receive rewards redeemable toward Rivian accessories as well as 6 months free charging on the Rivian Adventure Network. See [here](#) for full details and terms.

Congratulations on your new Rivian! On delivery day you have the ability to refuse delivery if the vehicle does not meet your expectations. You can ask Rivian to correct the issues and reschedule delivery or you can ask for a different vehicle. If you choose to accept the vehicle you should let your delivery guide know of any issues with the vehicle and immediately submit service requests for the issues.

This list is designed to help you avoid the hassle of having to return the vehicle service soon after delivery and receiving a vehicle you aren't satisfied with.

If we left anything out please drop us an email at info@electrifiedoutdoors.com . We love hearing from all of you!

1 - Exterior Inspection

- ☐ Inspect the paint for any defects
- ☐ Inspect the underside of the vehicle (front, rear, sides) for damage/scrapes
- ☐ Check for panel misalignment especially around the liftgate (R1S) / tailgate (R1T), hood, front fenders, and doors. Also check the glass roof is properly aligned.
- ☐ Inspect the wheels for damage and make sure valve stem covers are installed.
- ☐ Inspect glass for cracks, distortion, or chips/scratches.
- ☐ Check for proper windshield and trim installation
- ☐ Inspect edges of glass on roof & liftgate (R1S)
- ☐ Test all doors to make sure they open and close without unreasonable effort or abnormal sounds. Check all door handles are aligned properly and present when unlocked. Check for signs of rubbing with door handles and panels. Also check paint areas not visible with doors closed.
- ☐ Test opening and closing the hood/frunk. Hood/Funk should open and close automatically with no abnormal noises. Check paint areas not visible with hood/frunk closed.
- ☐ R1S: Test opening and closing the liftgate. Check paint areas not visible with the liftgate closed. The top portion of the lift gate should open and close automatically without any abnormal noises. Also check the lower portion of the liftgate (manual) and make sure it

opens/closes without abnormal effort. Check the lower liftgate securely latches into place.

- ☐ R1T: Test opening the tailgate (automatic) and closing (manual). Tailgate should open slowly without abnormal noises. Verify tailgate closes without abnormal effort and that it latches securely into place.
- ☐ R1T: Inspect gear tunnel door operation. Button should unlatch, doors close manually with no abnormal effort.
- ☐ Check the charge port door operation
- ☐ Check all exterior lighting for signs of condensation
- ☐ With all doors, frunk, and liftgate (R1S) open inspect the condition of all seals. Look for signs of pinched or improperly installed seals (these can cause excessive wind noise).
- ☐ Check function of onboard air compressor (R1T: Located on left side of bed, R1S: Located on left side of cargo area)
- ☐ Check for the presence of removable accessories: Camp Speaker, Flashlight, Mobile Charger, First Aid Kit, Air Hose (including adapters and flat repair solution), seat latch guides, and front license plate holder. Optional: Spare Tire + Jack, Cargo Crossbars, other added gear as applicable.

2 - Inside the vehicle

- ☐ Check the driver and main displays for any error messages.
- ☐ Test the main display by swiping up from the bottom and going through some menus to make sure the main display is working properly.
- ☐ Check the software version is the latest available.
- ☐ Toggle through all drive mode and ride height settings to verify the vehicle is able to switch drive modes and go from lowest to highest ride height with no abnormal sounds or errors (Clicking and some brake type noise is normal when stationary and switching drive modes).
- ☐ Check all four windows to make sure they open and close fully and without any abnormal sounds.
- ☐ Test the steering wheel position controls to make sure the wheel tilts and telescopes without any abnormal sounds.
- ☐ Test the A/C & Heat at full power (set to auto and set temp to low for A/C and high for heat) to ensure they work properly and that there are no abnormal noises (NOTE: the A/C compressor on R1 vehicles is known to be loud. Some say it sounds like a weed whacker or jet engine). Signs of trouble might be a washing machine spin cycle or other rattling noises.
- ☐ Check air blows from 2nd row vents is cool (A/C) or warm (Heat)
- ☐ R1S: Check 3rd row vents are functional (NOTE: the 3rd row vents are air circulation only and are not connected to A/C or Heat).
- ☐ Test the sound system to make sure all speakers are working properly. Use fade/balance controls to test.

- ☐ Verify the horn works and has proper volume by pressing the center of the steering wheel.
- ☐ Check windshield (again) for signs of distorted view.
- ☐ Test windshield wiper operation
- ☐ Test the camera function by pressing the camera icon on the main display. Test all available camera angles to verify all cameras are working properly and that the image is not distorted.
- ☐ Check side mirrors adjustments and also verify they fold/unfold normally and without abnormal noises.
- ☐ Check sun visors for proper operation. Also check the mirror and lighting.
- ☐ Check the rear view mirror for proper view and operation.
- ☐ Check for presence and function of camp speaker
- ☐ Check driver & Passenger power seat function

3 - Interior Inspection

- ☐ Check/Test all USB ports (2x center console, 2x rear display, 2x front seat backs) for proper operation (charging).
- ☐ Check 12v accessory ports have power (gear tunnel R1T, Cargo Area R1S)
- ☐ Check 120v outlets for proper operation. You must turn them on using either the main or rear display first. (R1S located under the rear display and in the cargo area, R1T located under the rear display, gear tunnel, and in the truck bed).
- ☐ Pair your phone with bluetooth and set up phone-as-a-key PAAK.
- ☐ Test audio streaming via bluetooth and bluetooth phone connection work properly.
- ☐ Test phone key, key cards, and fob to make sure they all work properly (always keep one keycard with you just in case the phone key fails to work properly).
- ☐ On the main display, open settings, tap about, and verify the VIN and configuration matches what you ordered.

4 - Lighting Inspection

- ☐ Vanity mirrors & dome lights
- ☐ R1T: bed lights
- ☐ R1S: Liftgate/cargo lighting
- ☐ Driver/Passenger footwell
- ☐ Ambient lighting
- ☐ Front & rear light bars
- ☐ Driver & Passenger puddle lights
- ☐ R1T: Gear Tunnel lighting
- ☐ Frunk lights
- ☐ Fog Lights
- ☐ Headlights (High & Low Beams)
- ☐ Front parking lights

- ☐ Front turn signals
- ☐ Rear running lights
- ☐ Brake lights
- ☐ Check flashlight in drivers door is present and works

5 - Charging System Inspection

- ☐ Check charge port indicator light
- ☐ Test vehicle will accept a charge. The delivery/service center should have level 2 chargers onsite.
- ☐ Verify mobile charger is present (usually in frunk) and that it will charge the vehicle.
- ☐ Visit a fast charger (Rivian Adventure Network, EA, EVGo, etc.) to verify the vehicle will accept a DC Fast Charge.

6 - Verify Paperwork & Submit Service Requests

- ☐ Check for correct full name and address on all your paperwork
- ☐ Confirm the vehicle's VIN matches your paperwork
- ☐ Test drive vehicle and check for proper wheel alignment, any abnormal noises, and wind noise level. Immediately submit service requests if applicable.
- ☐ If issues were discovered during your inspection, and you are choosing to accept delivery, make sure your delivery specialist is aware of each issue and immediately submit a service ticket on the app for each issue discovered during this delivery inspection.
- ☐ Verify you have copies of all paperwork or that you can access it via your Rivian account.
- ☐ Visit <https://shop.ElectrifiedOutdoors.com/> for all the best accessories for your new Rivian!